

Acelleron has been closely monitoring the CDC and DPH guidelines and directives as well as Medicaid and insurance telehealth guidelines. As a result, we have created two options for providing **nebulizer supplies to your patients following a telehealth encounter** during the COVID-19 outbreak.

## Prescribing Nebulizers post Telehealth Encounter

### **Drop ship nebulizer kit to patient's home: delivered in 24-48 hours**

Please fax the following to **978-824-8766**:

1. **Cover sheet** requesting "Drop Ship Nebulizer Equipment"
  2. **Rx**
  3. **Patient demographic sheet**
  4. **Clinical note supporting need for nebulizer:** Provide **one** of the following:
    - a. Face to face encounter from the past 6 months or
    - b. Recent telehealth clinical note
      - i. If no telehealth note is available after the telehealth encounter, please include on the fax cover sheet or prescription:
        - the physician or qualified non-physician practitioner name who performed the encounter
        - Date the encounter occurred
  5. Please include the **delivery address** either on demographic or script and **best contact information** so we can verify delivery address
  6. **No delivery ticket needed** since UPS confirms delivery
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### **For patients that need the nebulizer immediately**

Please fax the following to **866-887-2580**:

1. Please ask parent to pick up the nebulizer kit at your facility
2. **Rx**
3. **Delivery Ticket:**
  - a. For the patient signature on delivery ticket, please fill in the following: "Signature not required related to COVID-19" and date.
  - b. This is so you can leave the nebulizer for the patient at the front desk and not have to encounter the patient or parent
4. **Patient demographic sheet**
5. **Clinical note supporting need for nebulizer:** Provide **one** of the following:
  - a. Face to face encounter from the past 6 months or
  - b. Recent telehealth clinical note
    - i. If no telehealth note is available after the telehealth encounter, please include on the fax cover sheet or prescription:
      - the physician or qualified non-physician practitioner name who performed the encounter
      - Date the encounter